



Conduent to Upgrade Medicaid Management Information System Technology Infrastructure for North Dakota Department of Human Services

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Agreement expands Company's partnership to modernize MMIS that enables ND DHS to serve more than 300,000 North Dakotans

FLORHAM PARK, N.J., Dec. 01, 2021 (GLOBE NEWSWIRE) -- [Conduent Incorporated](#) (Nasdaq: CNDT), a business process services and solutions company, today announced a new agreement with the North Dakota Department of Human Services (ND DHS) to upgrade the technology infrastructure of the agency's Medicaid Management Information System (MMIS). Conduent will perform comprehensive updates to ND DHS' full technology stack to deliver a more robust, higher performing system that enables cloud-based MMIS modernization while increasing system reliability, scalability, and security.

"We are proud of our ongoing partnership with the North Dakota DHS," said Lydie Quebe, General Manager of Government Healthcare Solutions at Conduent. "We appreciate the trust the agency has placed in us to modernize the MMIS to maximize ROI and support its priorities to improve the health and well-being of the 300,000 North Dakotans."

With 50 years of experience in the government health and social services industry, Conduent supports more than 41 million customers annually with various government health programs and other eligibility services. For Medicaid, Conduent supports systems in 23 states, Puerto Rico, and Washington, D.C., and it has facilitated federal MMIS certifications in 14 states.

About Conduent

Conduent delivers mission-critical services and solutions on behalf of businesses and governments – creating exceptional outcomes for its clients and the millions of people who count on them. Through process, technology, and our diverse and dedicated associates, Conduent solutions and services automate workflows, improve efficiencies, reduce costs, and enable revenue growth. It's why most Fortune 100 companies and over 500 government entities depend on Conduent every day to manage their essential interactions and move their operations forward.

Conduent's differentiated services and solutions improve experiences for millions of people every day, including three out of every four of the insured in the U.S., 10 million employees who use its HR Services, and nearly 18 million benefits recipients. Conduent's solutions deliver exceptional outcomes for its clients, including \$16 billion in savings from medical bill review of workers compensation claims, up to 40% efficiency increase in HR operations, up to 27% reduction in government benefits costs, up to 40% improvement in finance, accounting and procurement expense, and improved customer service interaction times by up to 20% with higher end-user satisfaction. Learn more at <https://www.conduent.com>.

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Source: Conduent Business Services, LLC