



## Conduent Named a Top 15 Service & Technology Provider Standout by ISG

February 24, 2022

**Company ranked a leading provider based on client feedback, demonstrated outcomes and deals won**

FLORHAM PARK, N.J., Feb. 24, 2022 (GLOBE NEWSWIRE) -- [Conduent Incorporated](#) (Nasdaq: CNDT), a business process services and solutions company, today announced it has been named a Top 15 Service & Technology Provider Standout by Information Services Group (ISG), a leading global technology research and advisory firm.

According to the 4Q 2021 Global ISG Index™, Conduent was among the leading providers in the "Building15" category for the Americas region, based on annual contract value won over the last 12 months, demonstrated outcomes in case studies, and positive client feedback. This is the fourth consecutive quarter Conduent was named to this Index.

"As companies seek valuable, strategic partners, they turn to the ISG Index as the authoritative source for marketplace intelligence on the global technology and business services industry," said Paul Reynolds, chief research officer of ISG. "Conduent continues to demonstrate itself as a leading and growing player in the global market for technology and business services, based on its volume of business and the quality of services it provides."

Conduent works with governments and businesses across industries globally to meet their business needs and address their challenges. Through the company's three lines of business – Commercial, Government, and Transportation Solutions – Conduent delivers impactful results for clients through the strategic combination of advanced technology and people with deep business process and industry expertise.

"Conduent continues to grow through our strong and trusted relationships and client-first solutions and services," said Randall King, President, Commercial Solutions at Conduent. "The continued recognition by ISG reflects our success in the marketplace, plus the beneficial outcomes and operational excellence we deliver for our clients."

### About ISG

ISG (Information Services Group) (Nasdaq: [III](#)) is a leading global technology research and advisory firm. A trusted business partner to more than 800 clients, including more than 75 of the world's top 100 enterprises, ISG is committed to helping corporations, public sector organizations, and service and technology providers achieve operational excellence and faster growth. The firm specializes in digital transformation services, including automation, cloud and data analytics; sourcing advisory; managed governance and risk services; network carrier services; strategy and operations design; change management; market intelligence and technology research and analysis. Founded in 2006, and based in Stamford, Conn., ISG employs more than 1,300 digital-ready professionals operating in more than 20 countries—a global team known for its innovative thinking, market influence, deep industry and technology expertise, and world-class research and analytical capabilities based on the industry's most comprehensive marketplace data. For more information, visit [www.isg-one.com](http://www.isg-one.com).

### About Conduent

Conduent delivers mission-critical services and solutions on behalf of businesses and governments – creating exceptional outcomes for its clients and the millions of people who count on them. Through process, technology and our diverse and dedicated associates, Conduent solutions and services automate workflows, improve efficiencies, reduce costs and enable revenue growth. It's why most Fortune 100 companies and over 500 government entities depend on Conduent every day to manage their essential interactions and move their operations forward.

Conduent's differentiated services and solutions improve experiences for millions of people every day, including three out of every four U.S. insured patients, 10 million employees who use its HR Services, and nearly 18 million benefits recipients. Conduent's solutions deliver exceptional outcomes for its clients including \$18 billion of total bill reductions from medical bill review of workers compensation claims, up to 40% efficiency increase in HR operations, up to 27% reduction in government benefits costs, up to 40% improvement in finance, accounting and procurement expense, and improved customer service interaction times by up to 20% with higher end-user satisfaction. Learn more at [www.conduent.com](http://www.conduent.com).

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**Note:** To receive RSS news feeds, visit [www.news.conduent.com](http://www.news.conduent.com). For open commentary, industry perspectives and views, visit <http://twitter.com/Conduent>, <http://www.linkedin.com/company/conduent> or <http://www.facebook.com/Conduent>.

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