Conduent Identifies Over $18 Million In Finance and Procurement Savings Using GenAI-Powered FastCap

May 7, 2026 at 8:43 AM EDT

Delivering on the promise of GenAI: Conduent solutions launched in 2025 found millions in savings from spend optimization and identification of duplicate or over payments

FLORHAM PARK, N.J.--(BUSINESS WIRE)--May 7, 2026-- **Conduent Incorporated** (Nasdaq: CNDT), a global technology-driven business solutions and services company, identified more than $18 million in finance and procurement savings for clients in just six months through **GenAI-powered solutions that were deployed last year.**

FastCap®: Unlocking Rapid Savings and Root Causes

Historically, high labor costs and limited ROI made it difficult for organizations to uncover and manage many untapped savings. With the integration of GenAI and Agentic-AI, Conduent's FastCap® Finance Analytics solution enhances contract and spend analytics to accelerate contract intake, verify compliance, and identify procurement savings and tariff-related exposures with greater speed and accuracy.

For example, with a global logistics provider, FastCap identified in six months:

- $6 million from supplier optimization through spend forensics
- $2 million in overspending identified with contract-to-spend compliance comparison using Agentic-AI
- $7 million in overpayments beyond what the client's Electronic Recording Process and other third-party tools had previously detected.

FastCap is built with a continuous analysis and feedback loop that strengthens Finance, Accounting and Procurement systems by identifying root causes, thereby preventing recurring issues and improving long-term outcomes.

Adding Control to Unmanaged Spend

Conduent deployed an Agentic AI-powered autonomous sourcing platform to optimize procurement workflows and manage tail spend across 21 procurement categories for a global automaker. These categories typically include thousands of purchase orders averaging less than $1,000 each.

The platform autonomously identified suppliers, managed 43,000 bid requests, selected cost-effective options, and processed orders. Within four months, the system identified more than $3 million in savings. As adoption scales, additional significant savings are expected as more transactions flow through the autonomous sourcing engine.

Executive Perspective

"CFOs are under constant pressure to manage costs and unlock working capital in an increasingly complex business environment. Conduent is at the forefront of implementing GenAI and Agentic-AI solutions that deliver real benefits for financial teams," said George Wehbe, President, Commercial Solutions at Conduent. "Clients using FastCap are transforming their financial processes by capturing significant savings faster, improving spend management, preventing leakage, and identifying the root causes of spend errors."

About Conduent
Conduent delivers digital business solutions and services spanning the commercial, government and transportation spectrum – creating valuable outcomes for its clients and the millions of people who count on them. The Company leverages cloud computing, artificial intelligence, machine learning, automation and advanced analytics to deliver mission-critical solutions. Through a dedicated global team of approximately 51,000 associates, process expertise and advanced technologies, Conduent's solutions and services digitally transform its clients' operations to enhance customer experiences, improve performance, increase efficiencies and reduce costs. Conduent adds momentum to its clients' missions in many ways including disbursing approximately $80 billion in government payments annually, enabling approximately 2.0 billion customer service interactions annually, empowering millions of employees through HR services every year and processing over 14 million tolling transactions every day. Learn more at www.conduent.com.

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Source: Conduent Incorporated