



Conduent Names Narayanan Sundaresan Chief Information and Technology Officer

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Technology leader brings more than 28 years of experience driving enterprise transformation, AI innovation and technology strategy for large, regulated organizations.

FLORHAM PARK, N.J.--(BUSINESS WIRE)--Sep. 14, 2026-- [Conduent Incorporated](#) (Nasdaq: CNDT), a global technology-driven business solutions and services company, today announced the appointment of **Narayanan Sundaresan as Chief Information and Technology Officer**, effective September 14, 2026.

This press release features multimedia. View the full release here: <https://www.businesswire.com/news/home/20260914776780/en/>



Narayanan Sundaresan

Sundaresan brings more than 28 years of experience leading enterprise technology organizations and digital transformation initiatives, with expertise driving AI-powered business transformation,

modernizing enterprise platforms, advancing digital products, and strengthening cybersecurity and data governance.

At Conduent, Sundaresan will lead the Company's global technology organization and strategy in support of transformation and growth. He will focus on accelerating the adoption of AI-powered capabilities across the enterprise while continuing to strengthen the secure, reliable and scalable technology foundation needed to support Conduent's clients and operations. His leadership will help advance Conduent's efforts to modernize operations, scale innovation and deliver measurable outcomes for clients.

"Narayanan joins Conduent at an important point in our transformation, and his experience will help us accelerate innovation, enhance client outcomes, and create greater value for our business," said Harsha V. Agadi, Chief Executive Officer of Conduent. "I'm excited to welcome him to our leadership team and look forward to his impact as we turn our AI and technology strategy into measurable business results."

"I'm honored to step into this role at a pivotal moment for Conduent," said Narayanan Sundaresan, Chief Information and Technology Officer, Conduent. "My focus will be on two things that go hand in hand: accelerating the build-out of AI-powered capabilities across every part of the enterprise and scaling a technology infrastructure that is both secure and reliable enough to support that growth. AI only creates lasting value when it's built on a foundation that clients and associates can trust."

Prior to joining Conduent, Sundaresan served as Global Chief Information Officer and Senior Vice President, Digital Products & Technology at Strategic Education, where he led enterprise-wide AI work redesign and hyper-automation initiatives, technology harmonization across business units, and the development of global technology capabilities. He also previously held technology leadership positions at Capella Education Company, where he led digital technology initiatives, enterprise platforms and global technology delivery.

Sundaresan holds an MBA from the University of Minnesota Carlson School of Management and an M.S. in Software Engineering from the University of St. Thomas. He also completed the High Potential Leadership Program at Harvard Business School.

About Conduent

Conduent delivers digital business solutions and services spanning the commercial, government and transportation spectrum – creating valuable outcomes for its clients and the millions of people who count on them. The Company leverages cloud computing, artificial intelligence, machine learning, automation and advanced analytics to deliver mission-critical solutions. Through a dedicated global team of approximately 48,000 associates, process expertise and advanced technologies, Conduent's solutions and services digitally transform its clients' operations to enhance customer experiences, improve performance, increase efficiencies and reduce costs. Conduent adds momentum to its clients' missions in many ways including disbursing approximately \$80 billion in government payments annually, enabling approximately 2.0 billion customer service interactions annually, empowering millions of employees through HR services every year and processing over 14 million tolling transactions every day. Learn more at www.conduent.com.

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