Conduent Achieves HITRUST Cybersecurity Certification for State Medicaid Enterprise Data Warehouse

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HITRUST i1 Certification exemplifies Conduent's commitment to protect sensitive healthcare data and manage risk effectively

FLORHAM PARK, N.J.--(BUSINESS WIRE)--Nov. 24, 2026-- Conduent Incorporated (Nasdaq: CNDT), a global technology-enabled operating partner, today announced that it has earned a certified status from HITRUST for cybersecurity and information protection. The HITRUST i1 Certification was awarded to Conduent for the Enterprise Data Warehouse (EDW) Solution it operates in support of the State of Colorado's Medicaid program.

The achievement demonstrates that Conduent's EDW has met requirements defined by a leading cybersecurity assurance leader, confirming that strong controls are in place to protect sensitive data and manage risk effectively. Built on the HITRUST Assurance Program, this achievement reflects independent third-party testing, centralized quality assurance and certification backed by HITRUST's Cyber Threat-Adaptive engine. These elements ensure continuous alignment with the latest threat intelligence and evolving standards across NIST, ISO and OWASP.

"Earning HITRUST Certification demonstrates Conduent's commitment to managing information risk and protecting sensitive data through a rigorous, proven assurance process," said Gregory Webb, CEO at HITRUST. "This achievement reflects Conduent's proactive approach to cybersecurity and trust."

An EDW integrates data from Medicaid eligibility, claims, provider and program systems into a single governed repository, replacing siloed reporting with a trusted, enterprise-wide view for analytics, decision-making and program oversight. Conduent's EDW Solution strengthens data governance and empowers analytics, helping agencies turn complex data into confident decisions. The solution integrates information from all state sources to drive Medicaid transformation, enhance fiscal management, prevent fraud, waste and abuse, and improve overall program quality. Offered as a module of the Conduent Medicaid Suite (CMdS), the solution uses industry-proven capabilities from Microsoft and other industry leaders in a single, trusted framework backed by Conduent's deep domain expertise and skilled data scientists.

"As government agencies continue to navigate increasing cybersecurity threats and heightened expectations for data protection, securing sensitive healthcare information remains a top priority," said Anna Sever, President, Government Solutions at Conduent. "This certification exemplifies our commitment to safeguarding protected information in line with strict federal and state security requirements. With our EDW Solution, we provide a secure foundation for analytics, reporting and data warehouse services to support state Medicaid programs."

Conduent's Government Solutions supports government healthcare programs across the country, delivering a range of innovative solutions such as Medicaid management and provider services, pharmacy benefits management, eligibility and enrollment support, and case management solutions. The business unit also provides agencies with government payments and child support services. In 2025 alone, Conduent processed over 454 million Medicaid claims and disbursed approximately $80 billion in government benefit payments.

About Conduent
Conduent is a global technology-enabled operating partner that helps businesses and governments simplify complexity, modernize mission-critical operations and deliver measurable outcomes through AI, automation, data and human expertise. Learn more at www.conduent.com.

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