



Conduent Redesigns BenefitWallet® App to Support COVID-19 Related Government Changes to Health Accounts

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Company also introduces COVID-19 microsite as a resource to help members decipher legislation that impacts HSA, FSA and HRA accounts

FLORHAM PARK, N.J., May 27, 2020 (GLOBE NEWSWIRE) -- Conduent Incorporated (Nasdaq: CNDT) today announced the launch of its newly designed BenefitWallet® mobile app which provides a more seamless and streamlined experience for BenefitWallet's approximately one million members. The enhanced app comes at a time when rules around Health Savings Account (HSA), Flexible Spending Account (FSA) and Health Reimbursement Arrangement (HRA) accounts are impacted by COVID-19 related IRS and legislative changes.

Available for Apple and Android devices, the BenefitWallet app gives members easy access to HSA, FSA and HRA balances, the ability to pay providers or reimburse themselves for eligible health care expenses, and more. For example, FSA members can use their mobile phone to take a picture of a receipt for an eligible over-the-counter (OTC) medical product and quickly submit it for reimbursement. In fact, OTC medical products purchased without prescriptions as early as January 1, 2020, can now be submitted for reimbursement as a result of changes through the CARES Act.

"With a new look and a more intuitive interface, the redesigned BenefitWallet app allows members to easily take advantage of government changes for HSA, FSA and HRA accounts," said Todd Berkley, Vice President and Portfolio Leader, BenefitWallet, at Conduent. "It's now even easier for members to access their health dollars when they need it during employment and in retirement."

COVID-19 microsite

Conduent has also launched a COVID-19 microsite to help members stay informed about changes impacting their BenefitWallet health accounts. Available at www.mybenefitwalletsite.com/covid19, the one-stop microsite provides quick and easy access to information such as legislative changes related to the COVID-19 health crisis, how-to-guides for common transactions on the BenefitWallet member portal and mobile app, and frequently asked questions (FAQs).

"We encourage BenefitWallet members to take advantage of our resources designed to empower them with information and insights to make the decision that suits their needs," added Berkley. "BenefitWallet is available to help members pay for any eligible health care expenses incurred."

BenefitWallet offers a personalized and simplified approach to help members manage their health care costs and accumulate wealth with tax-advantaged health accounts. BenefitWallet integrates the member experience across the continuum of health care engagement, funding, saving and payment. BenefitWallet is one of the nation's top health account administrators, managing nearly \$2.7 billion in assets in approximately one million active HSA accounts for employer customers of all sizes.

For more BenefitWallet member information, check out the BenefitWallet app or visit the member portal at mybenefitwallet.com. For employers interested in offering BenefitWallet, visit www.conduent.com.

[BenefitWallet App](#)

About Conduent

Conduent delivers mission-critical services and solutions on behalf of businesses and governments – creating exceptional outcomes for its clients and the millions of people who count on them. Through people, process and technology, Conduent solutions and services automate workflows, improve efficiencies, reduce costs and enable revenue growth. It's why most Fortune 100 companies and over 500 government entities depend on Conduent every day to manage their essential interactions and move their operations forward.

Conduent's differentiated services and solutions improve experiences for millions of people every day, including two-thirds of all [insured patients](#) in the U.S., 11 million employees who use its [HR Services](#), and nearly nine million people who travel through [toll systems](#) daily. Conduent's solutions deliver exceptional outcomes for its clients including \$17 billion in savings from medical bill review of workers compensation claims, up to 40% efficiency increase in HR operations, and up to 40% improvement in processing costs, while driving higher end-user satisfaction. Learn more at www.conduent.com.

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