Conduent Deepens Focus on Client Service Delivery and Utah Community with New State-of-the-Art Global Command Center

October 21, 2020

Sandy, Utah facility brings more than 80 technology-focused jobs to the state, providing 24/7 monitoring and response for business and government clients globally.

Utah Lieutenant Governor Spencer Cox, Conduent CEO Cliff Skelton and Conduent Global Head of Technology & Operations Mark Prout gathered virtually for the opening and video tour of the facility.

For high-resolution photography, broadcast-quality B-roll footage of the facility, and interviews, click here.

FLORHAM PARK, N.J. and SANDY, Utah, Oct. 21, 2020 (GLOBE NEWSWIRE) -- Conduent Incorporated (Nasdaq: CNDT), a business process services and solutions company, today unveiled its state-of-the-art Command Center for IT Operations in Sandy, Utah, representing a significant enhancement in service quality for clients globally and a meaningful investment in the local community. Utah Lieutenant Governor Spencer Cox, Conduent CEO Cliff Skelton and Conduent Global Head of Technology & Operations Mark Prout joined together virtually for the opening and video tour of the facility.

Located in the growing high-tech hub in the Salt Lake City area, the Command Center is the latest example of Conduent’s companywide transformation rooted in an increased focus on quality, efficiency and growth. The new facility, which opened earlier this year, provides proactive, real-time monitoring of applications and service performance 24 hours a day, 365 days a year.

“As a center for growth in the technology field with an ever-growing economy and global influence, Utah is an ideal location for Conduent as a world leader in its field,” said Lieutenant Governor Cox. “Conduent’s selection of Sandy, Utah to establish its new Command Center is evidence of why we are all proud to call Utah home. We continue to support Conduent as it grows in the state and community.”

“Sandy, Utah has the second-highest number of tech companies of all the state’s municipalities,” said Theresa A. Foxley, president and CEO of the Economic Development Corporation of Utah. “The company’s continued expansion here shows that Conduent is confident in finding the talent to help the company grow.”

With a presence in Utah for more than 20 years, Conduent employs more than 400 associates statewide. In Utah, Conduent provides a range of transaction and data services to the Departments of Human Services and Workforce Services, as well as Salt Lake County. In addition to serving these Utah clients, the Command Center will serve as a central information and data hub for accounts around the globe.

About Conduent

Conduent delivers mission-critical services and solutions on behalf of businesses and governments – creating exceptional outcomes for its clients and the millions of people who count on them. Through people, process and technology, Conduent solutions and services automate workflows, improve efficiencies, reduce costs and enable revenue growth. It’s why most Fortune 100 companies and over 500 government entities depend on Conduent every day to manage their essential interactions and move their operations forward.

Conduent’s differentiated services and solutions improve experiences for millions of people every day, including two-thirds of all insured patients in the U.S., 11 million employees who use its HR Services, and nearly nine million people who travel through toll systems daily. Conduent’s solutions deliver exceptional outcomes for its clients including $17 billion in savings from medical bill review of workers compensation claims, up to 40% efficiency increase in HR operations, and up to 40% improvement in processing costs, while driving higher end-user satisfaction. Learn more at www.conduent.com.

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