



Conduent Seamless® Transportation System Now Allows Passengers in France's Tours Métropole Urban Area to Use Their Smartphone for Contactless Payments

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Combined 1.5 million residents in seven urban areas across France can now access public transportation services using the Seamless® Transportation System

GUILHERAND-GRANGES, France and FLORHAM PARK, N.J., Dec. 14, 2020 (GLOBE NEWSWIRE) – Conduent Transportation, a unit of business process services and solutions company [Conduent Incorporated](#) (Nasdaq: CNDT), today announced the successful implementation and rollout of the Conduent Seamless® Transportation System across the 200 buses and 21 trams in Tours Métropole's [Fil Bleu](#) public transport network.

Leveraging this system, the residents of the Tours metropolitan area can now access buses and trams using their smartphone for contactless payments. Given current health concerns amid the COVID-19 pandemic, contactless payments have an added benefit of limiting contact between drivers and passengers.

How the system works

Conduent has installed Near Field Communication (NFC) and Bluetooth Low Energy (BLE) tags on Fil Bleu's buses and trams. The user downloads the Seamless® Transportation System app onto their NFC (for Android) or BLE (for iOS) enabled smartphone and registers to activate their account. To travel, they simply present their smartphone at any tag. The tag then creates and stores an encrypted transaction and relays it to the smartphone.

The solution is universal. It is designed independently of SIM cards and compatible with all mobile phone operators. It can be installed quickly and uses encryption technology and other security protocols to ensure data privacy and security.

"The Fil Bleu public transportation network carries nearly 40 million travelers every year. Thanks to the Seamless® Transportation System, we can enhance the passenger experience by making onboard payments easier and faster," said Loïc Latour, Director of Passenger Mobility at Fil Bleu. "The system's interoperability and compatibility with other transit systems in France using the Seamless® Transportation System is an additional significant benefit to the riders of Fil Bleu."

A Media Snippet accompanying this announcement is available by clicking on the image or link below:



Seven urban areas in France use the Seamless® Transportation System

In addition to the Tours Métropole Fil Bleu bus and tram service, passengers have access to the Blois urban community transit network, Agglopolys.

The Tours Métropole implementation is the most recent application of the Seamless® Transportation System in France. This year, the system has also been introduced in the Métropole Toulon Provence Méditerranée and the Perpignan Méditerranée Métropole urban communities. Combined, 1.5 million residents in seven urban areas across France can access their transportation systems using the Seamless® Transportation System.

"Across France and the rest of Europe, transportation systems are looking to modernize their ticketing systems so that passengers can access the systems quickly, easily and safely," said Jean-Charles Zaia, General Manager, Public Transit at Conduent Transportation. "Fil Bleu was up and running very quickly due to Conduent's technologically advanced and easily installed system. Once a passenger has the app, they can leverage any transportation network in France that uses the growing Seamless® Transportation System."

[Conduent Transportation](#) is a leading provider of automated and analytics-based transportation solutions for government agencies. These solutions, spanning road usage charging, parking and curbside management, and advanced transit and public safety systems, enable streamlined and personalized services for citizens and travelers who use them. The company has been helping transportation clients for more than 50 years and operates in more than 20 countries.

About Conduent

Conduent delivers mission-critical services and solutions on behalf of businesses and governments – creating exceptional outcomes for its clients and the millions of people who count on them. Through our dedicated people, process and technology, Conduent solutions and services automate workflows, improve efficiencies, reduce costs and enable revenue growth. It's why most Fortune 100 companies and over 500 government entities depend on Conduent every day to manage their essential interactions and move their operations forward.

Conduent's differentiated services and solutions improve experiences for millions of people every day, including two-thirds of all insured patients in the U.S., 10 million employees who use its HR Services, and nearly 18 million benefit recipients. Conduent's solutions deliver exceptional outcomes for its clients, including \$17 billion in savings from medical bill review, up to 40% efficiency increase in HR operations, up to 27% reduction in government benefits costs, up to 40% improvement in finance, accounting and procurement expense, and improved customer service interaction times by up to 20% with higher end-user satisfaction. Learn more at www.conduent.com.

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