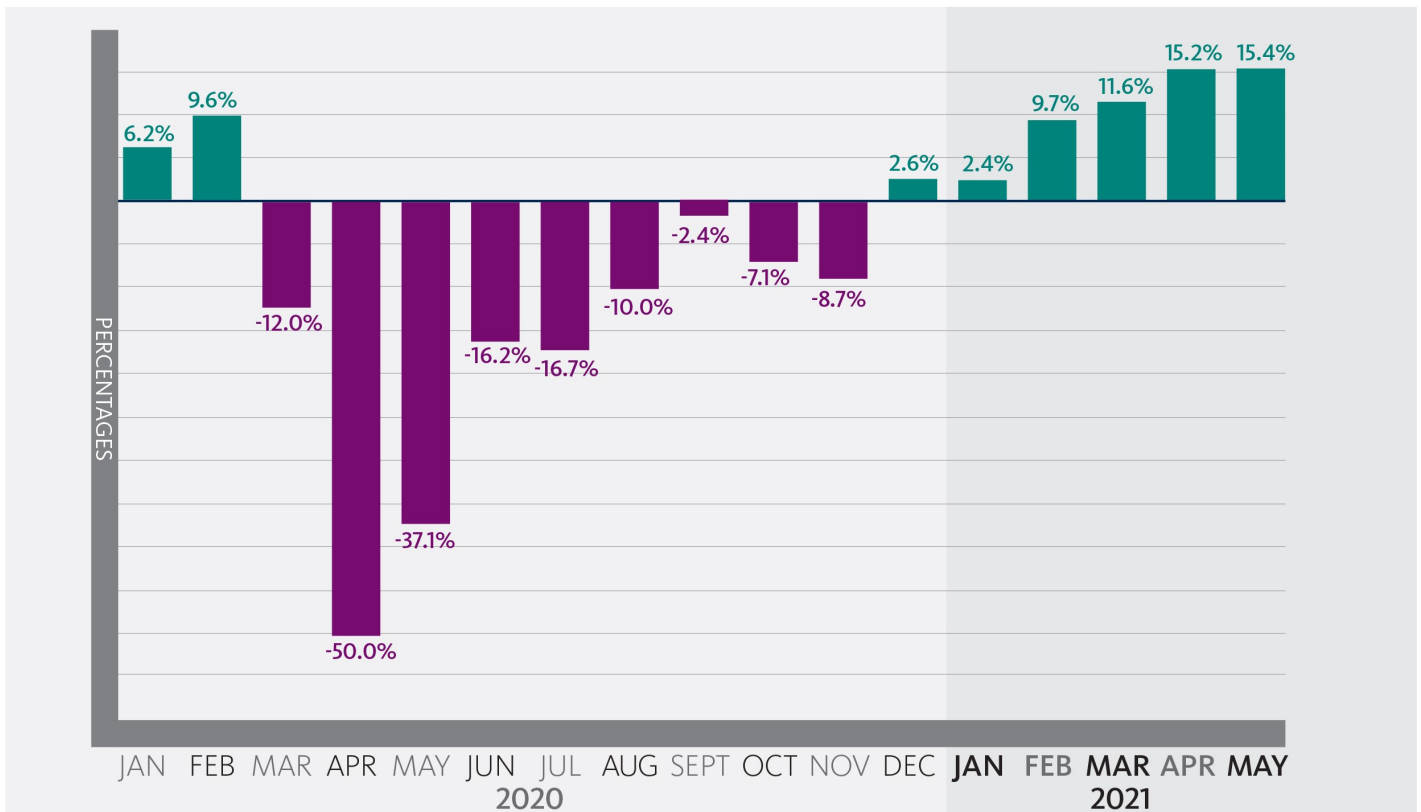


- After beginning 2021 with year-over-year declines in tolling traffic in both January and February, traffic increased in March 2021 by 25.9 percent versus March 2020 and increased 11.6 percent versus March 2019.
- The rebound expanded in April 2021, when traffic was 127.8 percent higher than one year ago and 15.2 percent higher than April 2019.
- Strong growth continued in May 2021, with traffic 92 percent higher than May 2020 levels and 15.4 percent higher than May 2019.

# Conduent Analysis: Toll Road Traffic Bounces Back in 2021 from 2020 Pandemic Shortfalls

## Comparison to 2019 Levels



Gains in 2021 reflect the broader U.S. economic recovery, including easing of COVID-19-related restrictions and reopening of businesses and communities, according to Conduent, the industry leader in automated or electronic tolling in the United States. Conduent also continues to help transportation agencies shift to automated, cashless transactions to eliminate currency handling and limit COVID-19 exposures.

"The strong traffic growth in March, April and May, although just three months, is very positive for states agencies that count on tolling revenue to fund important transportation and infrastructure projects," said Scott Downing, Vice President and General Manager, Road Usage Charging at Conduent. "While traffic volatility could continue, the robust growth this spring shows more motorists getting back on the road to commute to jobs, visit food and retail destinations, and enjoy entertainment and tourism activities."

Conduent Transportation is a leading provider of automated and analytics-based transportation solutions for government agencies. These solutions, spanning roadway charging and management, parking and outside management, and advanced transit and public safety systems, enable streamlined and personalized services for citizens and travelers who use them. The company has been helping transportation clients for more than 50 years and operates in more than 20 countries.

**About Conduent**  
Conduent delivers mission-critical services and solutions on behalf of businesses and governments – creating exceptional outcomes for its clients and the millions of people who count on them. Through process, technology, and our diverse and dedicated associates, Conduent solutions and services automate workflows, improve efficiencies, reduce costs, and enable revenue growth. It's why most Fortune 100 companies and over 500 government entities depend on Conduent every day to manage their essential interactions and more than 100,000 transactions.

Conduent's differentiated services and solutions improve experiences for millions of people every day, including three out of every four U.S. insured patients, 10 million employees who use its HR Services, and nearly 18 million benefits recipients. Conduent's solutions deliver exceptional outcomes for its clients, including \$16 billion in savings from medical bill review of workers compensation claims, up to 40% efficiency increase in HR operations, up to 27% reduction in government benefits costs, up to 40% improvement in finance, accounting and procurement expense, and improved customer service interaction times by up to 20% with higher end-user satisfaction. Learn more at <https://www.conduent.com>.

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